

## **MISSION STATEMENT**

**TO PROVIDE QUALITY SERVICE TO THE EMPLOYEES AND CITIZENS OF  
SANTA ROSA COUNTY AND TO MAINTAIN A POOL OF QUALIFIED  
APPLICANTS - TO FILL POSITIONS WITHIN SANTA ROSA COUNTY  
GOVERNMENT**

## **QUALITY STATEMENT**

- TO MAINTAIN REGISTERS REFLECTING THE BEST QUALIFIED APPLICANTS**
- TO PROVIDE PROMPT AND COURTEOUS SERVICE**
- TO TREAT CUSTOMERS WITH RESPECT, FAIRNESS AND HONESTY**